



IT Field Support Champion

60% | Nyon |

Ready to kick-off your IT career?

Do you love technology, enjoy helping others, and want to dive into the world of IT? Then this is your moment!

Whether it's PC issues, forgotten passwords, or printers acting up – you're the go-to person who gets things back on track. As our IT Support Champion, you're the first point of contact and make sure everything runs smoothly for our client's IT systems.

Profile

What will you do?

- **Second contact support** – You support employees with 2nd level issues, on-site or remotely.
- **Solve IT problems** – From hardware and software to network issues, you find smart, practical solutions.
- **Make users happy** – You explain technical topics in a clear and friendly way, always patient and professional.
- **Stay on top of tech** – You install, maintain, and update hardware and software to keep everything running smoothly.

- **Learn from the best** – Work alongside experienced IT professionals and grow your skills.

What you bring

- **Tech enthusiasm** – You've completed IT training, studied IT, or have a strong passion for technology.
- **Service mindset** – You enjoy helping others and stay cool even when things get tricky.
- **Communication skills** – You can explain tech in a simple way – in French, ideally also in English. German is a plus.
- **Willingness to learn** – You're eager to grow and explore the IT universe. □
- **Friendly attitude** – You're professional, yet approachable – someone people enjoy turning to.

Join us!

Upgrades



**Champions
Academy**



**International
Enviroments**



**Modern
Infrastructure**



6 weeks vacation



Team events



**Individual career
paths**

As part of the smartest IT support company, you can also expect an open corporate culture with team spirit, as well as free coffee, tea, fruit and after-work drinks.

Join our team and inspire us with your service-oriented personality!

About

We are born **support champions** - since 1987. And we bring together what belongs together: man and machine. Bot and brain. Technical intelligence and human empathy.

With 400 employees in Austria, Switzerland, Germany and Hungary we provide IT support for over 200,000 IT end users, ensuring wow moments!



Ansprechpartner

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